

**ORIGINAL RESEARCH ARTICLE**

# Integrating blockchain in the healthcare sector: Adoption and challenges for sustainable waste management

**Supplementary Files**

**Table S1. Expert panel background information**

| Area of expertise | Relevant experience (years) | Industry domain                             |
|-------------------|-----------------------------|---|
| Academia          | 13                          | Energy sector and sustainability consulting |
| Academia          | 5                           | Waste management                            |
| Academia          | 9                           | Blockchain consultant                       |
| Academia          | 12                          | Healthcare industry and hospitals           |
| Academia          | 4                           | Environmental impact and sustainability     |
| Industry          | 11                          | Medical professional                        |
| Industry          | 16                          | Logistics & supply chain                    |
| Industry          | 9                           | Logistics & supply chain                    |
| Industry          | 6                           | Private hospital administration             |
| Industry          | 16                          | Public hospital administration              |

**Table S2. Best and worst factors identified by each expert**

| Expert | Best factor (most critical)               | Worst factor (least critical)                     |
|--------|---|---|
| 1      | Lack of organizational vision and support | Interoperability and coordination issues          |
| 2      | Data access and integrity issues          | Health and environmental risks                    |
| 3      | Lack of organizational vision and support | Regulatory ambiguity and stakeholder trust issues |
| 4      | Lack of organizational vision and support | Lack of technical expertise                       |
| 5      | Data privacy and security concerns        | Interoperability and coordination issues          |
| 6      | Data privacy and security concerns        | Scalability challenges                            |
| 7      | Resistance and lack of awareness          | Infrastructure and design limitations             |
| 8      | Infrastructure and design limitations     | Lack of organizational vision and support         |
| 9      | Data privacy and security concerns        | Lack of technical expertise                       |
| 10     | Interoperability and coordination issues  | Data access and integrity issues                  |

**Table S3. Triangular fuzzy number scale for linguistic judgments**

| Linguistic term     | TFN       |
|---------------------|-----------|
| Very low (VL)       | (1, 1, 2) |
| Low (L)             | (1, 2, 3) |
| Medium (M)          | (2, 3, 4) |
| High (H)            | (3, 4, 5) |
| Very high (VH)      | (4, 5, 6) |
| Extremely high (EH) | (5, 6, 7) |

**Table S4. Aggregated fuzzy values and defuzzified crisp values**

| Challenges   | B2O           |              | O2W           |              |
|--|---------------|--------------|---------------|--------------|
|  | Fuzzy numbers | Crisp values | Fuzzy numbers | Crisp values |
| E1: Lack of organizational vision and support          | (2.3,2.7,3.4) | 2.75         | (2.8,3.6,4.5) | 3.62         |
| E2: Resistance and lack of awareness                   | (3.3,4.1,5)   | 4.12         | (2.5,3.2,4.2) | 3.25         |
| E3: Financial barriers                                 | (2.5,3.1,4.1) | 3.17         | (2.1,2.9,3.9) | 2.93         |
| E4: Uncertain return on investment                     | (2, 2.8, 3.8) | 2.83         | (2.1,2.9,3.9) | 2.93         |
| E5: Infrastructure and design limitations              | (2.4,3.2,4.1) | 3.22         | (2.6,3.2,4.1) | 3.25         |
| E6: Scalability challenges                             | (3.5,4.4,5.4) | 4.42         | (3.2,4,4.9)   | 4.02         |
| E7: Data privacy and security concerns                 | (2.4,3.1,3.8) | 3.10         | (1.7,2.5,3.5) | 2.53         |
| E8: Lack of technical expertise                        | (2.9,3.9,4.9) | 3.90         | (2.6,3.3,4.1) | 3.32         |
| E9: Interoperability and coordination issues           | (2.2,3,3.9)   | 3.02         | (2.1,2.8,3.6) | 2.82         |
| E10: Lifecycle management gaps                         | (3.6,4.5,5.5) | 4.52         | (2.4,3.3,4.3) | 3.32         |
| E11: Regulatory ambiguity and stakeholder trust issues | (2.3,3.1,4.1) | 3.13         | (2.5,3.3,4.2) | 3.32         |
| E12: Health and environmental risks                    | (2.4,3.2,4.2) | 3.23         | (2.7,3.6,4.5) | 3.60         |
| E13: Data access and integrity issues                  | (2,2.7,3.6)   | 2.73         | (2.2,3,3.9)   | 3.02         |

Notes: B<sub>2</sub>O is better compared to other factors; O<sub>2</sub>W means other factors are better compared to the worst factor.

**Table S5. Aggregated structural self-interaction matrix**

|     | E1  | E2  | E3  | E4  | E5  | E6  | E7  | E8  | E9  | E10 | E11 | E12 | E13 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| E1  | 0.8 | 0.6 | 0.4 | 0.4 | 0.5 | 0.6 | 0.6 | 0.5 | 0.5 | 0.5 | 0.2 | 0.6 | 0.5 |
| E2  | 0.6 | 1   | 0.4 | 0.3 | 0.4 | 0.5 | 0.4 | 0.4 | 0.7 | 0.5 | 0.4 | 0.6 | 0.5 |
| E3  | 0.7 | 0.8 | 0.9 | 0.7 | 0.5 | 0.9 | 0.3 | 0.4 | 0.5 | 0.5 | 0.4 | 0.4 | 0.4 |
| E4  | 0.5 | 0.8 | 0.2 | 0.9 | 0.6 | 0.6 | 0.5 | 0.6 | 0.5 | 0.5 | 0.4 | 0.2 | 0.5 |
| E5  | 0.5 | 0.6 | 0.4 | 0.7 | 0.9 | 0.6 | 0.6 | 0.3 | 0.6 | 0.7 | 0.7 | 0.3 | 0.5 |
| E6  | 0.6 | 0.6 | 0.8 | 0.5 | 0.9 | 0.8 | 0.5 | 0.7 | 0.5 | 0.3 | 0.6 | 0.7 | 0.6 |
| E7  | 0.4 | 0.4 | 0.6 | 0.7 | 0.2 | 0.6 | 0.9 | 0.7 | 0.7 | 0.4 | 0.5 | 0.3 | 0.6 |
| E8  | 0.5 | 0.5 | 0.4 | 0.4 | 0.6 | 0.6 | 0.6 | 0.9 | 0.8 | 0.7 | 0.6 | 0.4 | 0.4 |
| E9  | 0.6 | 0.6 | 0.6 | 0.3 | 0.2 | 0.4 | 0.3 | 0.7 | 0.9 | 0.6 | 0.5 | 0.2 | 0.7 |
| E10 | 0.6 | 0.7 | 0.2 | 0.3 | 0.5 | 0.1 | 0.6 | 0.6 | 0.5 | 0.9 | 0.8 | 0.5 | 0.3 |
| E11 | 0.5 | 0.6 | 0.4 | 0.7 | 0.6 | 0.5 | 0.5 | 0.4 | 0.4 | 0.5 | 0.8 | 0.5 | 0.7 |
| E12 | 0.5 | 0.2 | 0.5 | 0.6 | 0.6 | 0.4 | 0.4 | 0.6 | 0.6 | 0.7 | 0.5 | 0.8 | 0.5 |
| E13 | 0.6 | 0.6 | 0.2 | 0.4 | 0.6 | 0.4 | 0.5 | 0.3 | 0.4 | 0.5 | 0.4 | 0.6 | 0.8 |

Note: Expert-evaluated influence relationships among adoption challenges before thresholding.

**Table S6. Initial reachability matrix**

|     | <b>E1</b> | <b>E2</b> | <b>E3</b> | <b>E4</b> | <b>E5</b> | <b>E6</b> | <b>E7</b> | <b>E8</b> | <b>E9</b> | <b>E10</b> | <b>E11</b> | <b>E12</b> | <b>E13</b> |
|-----|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|------------|------------|------------|
| E1  | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0          | 0          | 0          | 0          |
| E2  | 0         | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 0          | 0          | 0          | 0          |
| E3  | 1         | 1         | 1         | 1         | 0         | 1         | 0         | 0         | 0         | 0          | 0          | 0          | 0          |
| E4  | 0         | 1         | 0         | 1         | 0         | 0         | 0         | 0         | 0         | 0          | 0          | 0          | 0          |
| E5  | 0         | 0         | 0         | 1         | 1         | 0         | 0         | 0         | 0         | 1          | 1          | 0          | 0          |
| E6  | 0         | 0         | 1         | 0         | 1         | 1         | 0         | 1         | 0         | 0          | 0          | 1          | 0          |
| E7  | 0         | 0         | 0         | 1         | 0         | 0         | 1         | 1         | 1         | 0          | 0          | 0          | 0          |
| E8  | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 1         | 1          | 0          | 0          | 0          |
| E9  | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 1         | 0          | 0          | 0          | 1          |
| E10 | 0         | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1          | 1          | 0          | 0          |
| E11 | 0         | 0         | 0         | 1         | 0         | 0         | 0         | 0         | 0         | 0          | 1          | 0          | 1          |
| E12 | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1          | 0          | 1          | 0          |
| E13 | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0          | 0          | 0          | 1          |

Note: Binary matrix derived from the structural self-interaction matrix using a 0.7 threshold value.